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### Review Article

# **Exponential Disruptive Technologies and the Required Skills of Industry 4.0**

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The 21<sup>st</sup> century has witnessed precipitous changes spanning from the way of life to the technologies that emerged. We have entered a nascent paradigm shift (industry 4.0) where science fictions have become science facts, and technology fusion is the main driver. Thus, ensuring that any advancement in technology reach and benefit all is the ideal opportunity for everyone. In this study, disruptive technologies of industry 4.0 were explored and quantified in terms of the number of their appearances in published literature. The study aimed at identifying industry 4.0 key technologies which have been ill-defined by previous researchers and to enumerate the required skills of industry 4.0. Comprehensive literature survey covering the field of engineering, production, and management was done in multidisciplinary databases: Google Scholar, Science Direct, Scopus, Sage, Taylor & Francis, and Emerald Insight. From the electronic survey, 35 disruptive technologies were quantified and 13 key technologies: Internet of Things, Big Data, 3D printing, Cloud computing, Autonomous robots, Virtual and Augmented reality, Cyber-physical system, Artificial intelligence, Smart sensors, Simulation, Nanotechnology, Drones, and Biotechnology were identified. Both technical and personal skills to be imparted into the human workforce for industry 4.0 were reported. The review identified the need to investigate the capability and the readiness of developing countries in adapting industry 4.0 in terms of the changes in the education systems and industrial manufacturing settings. This study proposes the need to address the integration of industry 4.0 concepts into the current education system.

#### 1. Introduction

At present, industry 4.0 which differs in speed, scale, complexity, and transformative power as compared to the previous industrial revolutions can be considered as nascent [1]. Therefore, having prior insight into the speed and measure of the changes being brought by industry 4.0 is a prerequisite for success [2, 3]. Industry 4.0 will increase the

visibility of the existing inequalities among people, companies, and countries worldwide, as every country embraces its technologies in its own way [4]. African countries, for example, are embracing industry 4.0 at extremely slower rates vis-à-vis European countries [5, 6]. For survival in the industry 4.0 era, being knowledgeable about the changes and the speed at which they are occurring is indispensable. Thus, ensuring that any advancement in technology reach and

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benefit all is an ideal opportunity for everyone [7, 8]. This is because industry 4.0 technologies are exponentially disruptive in nature [9].

Historically, technological innovations have been considered as the main drivers for sustainable economic development and productivity growth [10, 11]. Further, they have been linked to changes in work and employment but this is not applicable to industry 4.0 [12]. This is because industry 4.0 emerged due to the fusion of technologies which are known to be exponentially growing and disruptive in a fashion expected to initiate rapid and massive disruption to all industrial sectors in terms of demand for occupations and skills [13]. Recently, advancement in disruptive technologies and industrial developments has been incisive towards industry 4.0 [14], which is popularized with diametrically different names in various countries. For instance, it is publicized as Made in China 2025 by China [15], Industrial Internet Consortium (IIC) and Smart Manufacturing Leadership in USA, and Robot Revolution Initiative (RRI) and Industrial Value Chain Initiative (IVI) in Japan [16].

Industry 4.0 is matchless with the preceding industrial revolutions owing to the substantial role its technologies play in wealth creation and socio-political stability [17, 18]. However, the factors that triggered the past revolutions, which include among other various public and private initiatives, are also forthwith stimulating industry 4.0 developments [19]. The other unique factors which are the major drivers for industry 4.0 include the rapid technological developments and the need for singularities by the manufacturing companies [20]. Industry 4.0 will not only influence manufacturing industries as with the previous industrial revolutions but also leave footprints on the social, economic, and education sectors [21-23]. In point of fact, its influence on the education system has been under obsessive research in the recent years [24, 25]. Thus, to secure most jobs, the requisite skills ought to be imparted into people through the right channel of education in higher institutions of learning [26].

Despite the rigorous research studies done by distinguished organizations such as the World Bank, World Economic Forum (WEF), and McKinsey Global Institute, the concept of industry 4.0 remains entirely nonconsensual [27, 28]. Interestingly, industry 4.0 key technologies have been identified by these organizations and other academic researchers, though these technologies and their rankings dissent from one organization to another and amongst academic researchers [29, 30]. For instance, World Economic Forum. [31] identified nine (9) key disruptive technologies, whereas the McKinsey Global Institute on the other hand reported twelve (12) key disruptive technologies of industry 4.0 [32]. Boston Consulting Group in their findings recognized nine (9) key disruptive technologies [33]. Contrastingly, Cheryl and Helena [34] singled out five (5) key disruptive technologies, well less than the ten (10) key disruptive technologies of industry 4.0 pointed out by Mashelkar [35]. The divergent sentiments and inferences drawn by previous researchers about the key technologies of industry 4.0 are quite exigent and can delude many interested researchers and practitioners. The exigency to clearly

enumerate and comprehend the above-observed differences, explore and recognize the key technologies as well as the requisite skills of industry 4.0 instigated the present study. Thus, this paper is built on a comprehensive literature review aimed at determining the key technologies of industry 4.0 which are imposing disruption on all engineering fields especially mechanical and industrial engineering. A clear insight on the changes brought about by these technologies (particularly the key technologies) is a great opportunity to restructure and develop sustainable engineering as well as operator frameworks to accommodate these technologies.

#### 2. Methodology

A comprehensive literature search was conducted in electronic databases: Google Scholar, Science Direct, Scopus, Sage, Taylor & Francis, and Emerald Insight from February 2019 to August 2019 following procedures employed by Omara et al. [36]. The search was performed independently in all the databases and then combined with "or" and "and" operators. The multidisciplinary databases included original research articles published in peer-reviewed journals, books, thesis, dissertations, patents, and reports covering concepts on industry 4.0 between 2011 and 2019. Thus, articles in the returned results were assessed concerning their inclusion in this study, and further searches were carried out at the Google search engine using more general search terms to broaden the search, as follows: words such as "industry 4.0," "fourth industrial revolution," "Internet of things," "Big Data," "3D printing," "Cloud computing," "Autonomous robots," "Virtual reality, "Augmented reality," "Cyberphysical system," "Artificial intelligence," "Smart sensors," "Simulation," "Nanotechnology," "Drones," "Biotechnology," and "skills of industry 4.0" were used. The last search was done on 25 August 2019. The search outputs were saved where possible on databases, and the authors received notification of any new searches meeting the search criteria (from Science Direct, Scopus, and Google Scholar).

#### 3. Results and Discussion

Only full-text results published in English between 2011 and 2019 were considered for this review.

3.1. Industry 4.0 Definition. The term "Industry 4.0" was coined by German's group of mechanical engineers in the year 2011 to account for the widespread integration and adaptation of ICT in manufacturing industries [18]. The definition of industry 4.0 is ambiguous, and no single definition has been conventionally adopted. The Institute of Technology Assessment (ITA) [37] defined industry 4.0 as a systemic change bringing about extensive changes in the way works are done. However, it is stressed that industry 4.0 is not just about the introduction of a new technology linked with an incremental adaptation of work systems as in the previous three industrial revolutions, but about an assemblage of novel technologies and forms of application, with discrete degrees of technical maturity and systemic effects.

Simply put, industry 4.0 is a precipitous transition from the previous industrial revolutions (Table 1).

Schröder [39] defined industry 4.0 as the digital transformation in all areas of industrial processes and production effectuating a new paradigm shift in production systems. In addition, industry 4.0 has been defined as the massive developmental stage in industrial manufacturing including organisation and the management of the entire value chain [40], and its technologies are the blurring line between the physical, digital, and biological sphere of production or the manufacturing system [34]. An industry 4.0 definition modified from Cheryl and Helena [34] and Deloitte [40] has been adopted in the present study.

3.2. Exponential Disruptive Technologies. Industry 4.0 is being powered by exponentially growing disruptive technologies that inaugurate changes rapidly but at a nonlinear pace [1, 41]. Besides, these technologies have a potential to cause broader societal transformation by changing the existing economic sectors, tenets of work, production, and consumption [42]. In the main, two types of technologies can be appreciated: sustaining and disruptive technologies; the former has a constant or incremental rate of improvement of existing customers, whereas the latter creates disruption on the status quo as it produces a unique set of values. The major implication of disruptive technology is the demand for new course content, employment, knowledge, and skills [35, 40, 43].

In this scientometric survey, 35 disruptive technologies were identified in 70 publications (Table 2). Ranking of the technologies was done basing on the number of their appearances in the selected publications, as shown in Table 2. From the ranking results, 13 key technologies were identified as illustrated by the Pareto chart (Figure 1). The current and the future development and application areas of these key disruptive technologies are subsequently discussed.

3.3. Internet of Things (IoT). IoT is not just machine-tomachine (M2M) connectivity, but its definition spans beyond by creating an intelligent, invisible network fabric that can be sensed, controlled, and programmed through which the physical world objects become intelligent and communicate independently, online [95]. Characteristically, IoT is referred to as the internet of everything (IoE) [96]. The 'things' can be electronic sensors, actuators, other digital devices, or any other objects (e.g., people and buildings) [60]. The integration of internet to everything was meant to facilitate production systems [51, 97]. In industries, IoT has been exploited in automation for lighting, heating, robotic vacuums, remote monitoring, and control of machines [51]. Despite it being a dateless technology, IoT has enormous innovative applications of its technologies [98]. For instance, automatic identification technology such as radio frequency identification (RFID) [99] and Beacons [100] is currently used to make any object (such as product) to become smart [101]. The other application domains of IoT include supply chain management, healthcare [102, 103], disaster vigilance, and recovery [104]. The IoT systems have also found

application in predictive maintenance systems and real-time urban microclimate monitoring [105]. Most of the IoT applications have been classified as components of smart cities [103, 106].

Typical IoT architecture consists of three layers; (i) perception layers, (ii) network layers, and (iii) application layers [107]. The first layer functions as sensors for data acquisition. The second layer operates as a data transmission platform, and the last layer is the application layer in which the smart environment is created. Examples of smart environment include smart city, smart home, smart grid, and smart government [108]. The great barriers to IoT applications are cyber-attack (i.e., security and forensic challenges) and low connectivity. For these salient reasons, the major development of IoT during the move to industry 4.0 will focus on exploring innovative solutions that will pave way to secure forensically sound deployment of IoT networks [109, 110] as well as increase the IoT systems connectivity [111]. The foremost companies behind the IoT inventions and deployment include GE, IBM, CISCO, Google, Amazon, Microsoft, SAP, and AG [112]. These companies are, respectively, responsible for Microsoft Azure IoT, Oracle IoT cloud services, Google cloud IoT core, IBM Watson IoT, AWS IoT, and Bosch IoT suite IoT platform markets [113].

3.4. Big Data. The Big Data are rather distinct from the traditional data due to their large growing dataset [114]. Lately, Big Data have been defined in terms of huge datasets that consist of six main characteristics, namely, volume, variety, velocity, veracity, value, and complexity [115]. The intricacy of Big Data brought its own problem as it demands for new skills and knowledge [114, 116]. In addition, it has a pronounced impact on board level or stakeholders decision-making [117]. With the move to industry 4.0, the main application areas of Big Data include smart grid [118], smart meter [119], Internet of Things [120], E-health (notably pharmaceutical data, lab, and clinical data), public utilities (such as water supply and sewage system), transportation and logistics (for example, the number of passengers using buses and the number of accident occurring per year), and agricultural remote sensing (data obtained from soil moisture and temperature changes) [121]. Another application area of Big Data is the digital finance, where it is used as Big Data Credit Investment which fully utilizes modern digital information techniques [122]. Finally, Big Data have recently been adopted for massive open online course (MOOC) and its application in this area is expected to grow explosively in the era of industry 4.0

The major techniques commonly used in Big Data are relational and nonrelational data stores, computations, and MapReduce while the software frameworks in Big Data include Hadoop, Spark, Hive, and Google's BigQuery [124]. However, with the continuous advancement required to shape industry 4.0 movements, more advanced Big Data software frameworks that can handle extensively huge amounts of data are expected to emerge.

Table 1: Industrial revolution transition.

Revolution and timeline	Technologies and capabilities	Main industries	Main engineering discipline(s)
Industry 1.0 1760-1900	Mechanization using water and steam (first mechanical weaving loom)	Coal, iron, textile	Mechanical engineering
Industry 2.0 1900-1960	Mass production using electricity (first assembly line)	Semiconductors, automobiles, steel, airplanes	Electrical engineering, industrial engineering
Industry 3.0 1960-2000	Automation using digital electronics and IT (first PLC system) <sup>1</sup>	Electronics, mobile phones, internet, computer, robots	Computer and electronic engineering, software engineering
Industry 4.0 2000-today	Innovation based on the "fusion of virtual, physical, digital, and biological sphere" (cyberphysical production system)	Social media, self-driving cars, drones, virtual assistant	Integration of many engineering disciplines, e.g., mechatronic engineering, biomechanical engineering

<sup>&</sup>lt;sup>1</sup>PLC- programmable logic controller, modified from [1, 24, 38].

TABLE 2: Disruptive technologies of industry 4.0.

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Rank	Disruptive technology (search terms)	Appearances	References		
1	Internet of Things (IoT)	33	[1, 8, 15, 16, 22, 25, 27, 29, 40, 43–66]		
2	Big Data (data mining, data analytics, and advanced algorithms)	30	[8, 10, 16, 29, 33, 44, 46, 47, 49–53, 55, 56, 59, 60, 63–74]		
3	Additive manufacturing (3D printing, 3D scanning)	28	[1, 7, 8, 10, 33, 40, 47–59, 61–67, 69, 75]		
4	Cloud computing	27	[8, 10, 29, 33, 44–46, 48–50, 52, 53, 55, 56, 59, 63–67, 69, 70, 72, 76–78]		
5	Autonomous robots (industrial robots, robot arms)	24	[1, 8, 10, 15, 33, 48, 50–57, 59, 61, 62, 64, 65, 67, 69, 75, 79]		
6	Virtual reality (VR) and Augmented reality (AR)	21	[8, 10, 33, 47, 50–53, 55, 56, 61–66, 69, 75, 80, 81]		
7	Cyber-physical systems (CPS)	20	[8, 15, 16, 24, 25, 27, 29, 44, 46–48, 52, 56, 66, 69, 70, 72, 82–85]		
8	Artificial intelligence (AI) and machine learning	19	[1, 8, 33, 50, 53–57, 59, 61, 62, 64–66, 75, 78, 86]		
9	Smart sensors (smart actuators, smart objects, and smart dust)	15	[35, 48, 49, 51, 54, 58, 62, 63, 65, 75, 87–91]		
10	Advanced simulation (3D modelling and 3D visualization)	15	[33, 35, 40, 49, 52, 56, 64, 65, 69, 75, 79, 91–94]		
11	Nanotechnology (advanced materials, nanomaterials, nanobots)	13	[40, 51, 53–55, 57, 59, 62, 64, 75, 86, 89, 91]		
12	Drones, UAV, UASs, and RPA <sup>1</sup>	10	[8, 35, 40, 51, 54, 55, 62, 65, 75, 92]		
13	Biotechnology (synthetic biology, molecular biology)	10	[35, 40, 53–55, 57, 59, 62, 86, 91]		
14	Block chain (Bitcoin, cryptocurrency, digital currency)	7	[8, 37, 46, 56, 58, 59, 63]		
15	Industrial Internet of Things (IIoT) or industrial internet	6	[12, 24, 25, 33, 37, 38]		
16	Cybersecurity	6	[37, 48, 49, 54–56]		
17	Smart factory and intelligent factory	5	[8, 15, 16, 24, 26]		
18	Internet of services (IoS)	5	[8, 27, 29, 37, 48]		
19	Vertical and horizontal (V&H) system integrations	5	[11, 33, 56, 64, 69]		
20	Renewable energy and advanced energy storage	4	[53, 54, 59, 62]		
21	Machine-to-machine communication (M2M)	4	[8, 29, 57, 67]		
22	5G network (advanced network technology)	4	[49, 56, 58, 73]		
23	Information and communication technology (ICT)	3	[16, 44, 46]		
24	Quantum computing	3	[53, 54, 62]		

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Rank	Disruptive technology (search terms)	Appearances	References
25	Mobile devices (smartphones, smart cameras)	3	[51, 63, 67]
26	Manufacturing execution system (MES) and SCADA <sup>2</sup>	2	[16, 53]
27	Neurotechnology	2	[59, 62]
28	Predictive maintenance	2	[72, 75]
29	Advanced human to machine interface (HMI)	2	[64, 75]
30	Material science	1	[54]
31	Internet of data (IoD)	1	[53]
32	Internet of energy (IoE) (smart grid)	1	[67]
33	Flexible production system (FMS) and cluster concept	1	[50]
34	Location detection (digital traceability and GPS) <sup>3</sup>	1	[64]
35	Digital twin	1	[75]

<sup>&</sup>lt;sup>1</sup>UAV: unmanned aerial vehicle, RPA: remotely piloted aircraft, UASs: unmanned aircraft systems, <sup>2</sup>SCADA: supervisory control and data acquisition, and <sup>3</sup>GPS: global positioning system.

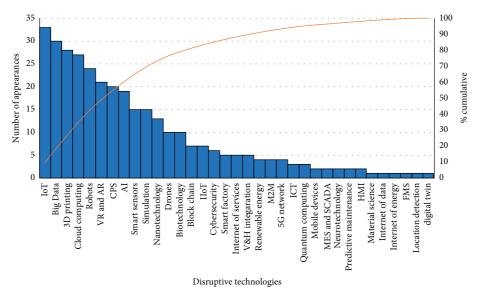


FIGURE 1: Identification of key disruptive technologies of industry 4.0.

3.5. 3D Printing. 3D printing (additive manufacturing) unlike subtractive manufacturing is the technology that builds up physical objects based on the 3D CAD file by consecutive addition of liquid, sheet, or powdered materials [125]. The populously employed materials by 3D printers are plastics (such as polylactic acid, acrylonitrile butadiene styrene, and hydrogel composites [126, 127]) and metallic materials such as steel, stainless-steel, titanium, gold, and silver [128]. The recently developed materials used by 3D printers are liquid crystal elastomers and jammed microgel ink [129]. The technologies behind 3D printing advancement include nanoparticle jetting, laser engineering net shape, wire and arc additive manufacturing, electron beam melting, selective laser sintering/melting, atomic diffusion additive manufacturing, single-pass jetting, fused deposition modelling, direct ink printing, and filament extrusion method [130].

Universally, 3D printing has been applied to produce nearly everything, ranging from buildings to human organs (such as the kidney and the heart) and tissues (bones, muscles, and teeth) [127, 129, 131, 132]. Though its application for printing body parts (3D bioprinting) is in its infancy, it is anticipated to rise astronomically with industry 4.0 movements [133]. Beyond, the growth of 3D printing will strategically explore innovations for bioproduction of living responsive materials (such as shape-memory polymers and aqueous droplet) and devices such as soft robots [134].

3.6. Cloud Computing. Cloud computing is a service model where computing services that are available remotely permit users to access applications and data and physical computation resources over a network, on demand or pay-per-use fashion [135, 136]. The application domains of cloud

computing technology in education include e-learning (such as curriculum content management, virtual lab environment, office productivity suite, library management, and collaborative learning), communication (e-mail and notifications), and administration (such as students registration management and human resources management) [137]. Cloud computing has not only been used in the education sector but also in other sectors such as healthcare [138], manufacturing, entertainment, transportation, and energy [139].

Over the years, cloud computing has been used for some enterprise and analytic applications, but in the era of industry 4.0, the performance of cloud technologies is expected to improve particularly following the security in both network application and host levels [135]. The main companies behind cloud computing development and deployment are Amazon, Microsoft, Google, and IBM. These cloud providers often implement inflexible pricing schemes for cloud users based on the duration [139].

3.7. Autonomous Robots. Autonomous robots as the name suggests, performs autonomous production more precisely and can work alongside humans or even in human-restricted places. They have the faculty to complete assigned tasks accurately and perspicaciously in time, focusing on safety, flexibility, versatility, and collaboratively [140], contrary to the olden days when robots were designed primarily to tackle complex assignments in manufacturing industries. The autonomous robots are also being utilized in logistics such as in warehouses and container terminals [141]. The development of autonomous robots has been continuously advancing to meet the need of industry 4.0 [142, 143]. The major companies behind the autonomous robots' innovations and developments are Kuka, Rethink Robotics, Bionic robotics, Roberta Gomtec, Honda, ABB, and Fanuc. The autonomous robot architecture entails functional and decisional components [144] which with the upsurge of industry 4.0 will have to be developed as the exploration of new areas of applications of autonomous robots increases.

3.8. Virtual and Augmented Reality. Virtual reality (VR) and Augmented reality (AR) are complementary technologies of industry 4.0. With VR, the users are transported, usually via a headset, into a virtual world while with AR, applications present an illusion of layers of graphic information superimposed on some portion of the user's field of view [81]. In most cases, the two technologies are combined (also known as mixed reality) to yield gigantic applications by transcending the distance, time, and scale and increasing comprehension, teamwork, communication, and decision-making. Although AR is regarded as a developing technology with some of its technical manuals missing [145], it remains emblematic of industry 4.0 as it brings together the physical and digital worlds, and indeed, the public and the private sphere [67].

The foremost application domain of VR and AR has been in education since the 1990s to teach subjects like

mathematics, geometry, physics, chemistry, and anatomy [146]. In the past few years, VR has been applied in virtual training. For instance, a virtual plant-operator training module is being used to train plant personnel to handle emergencies [147]. In maintenance, AR has been used for repairing and servicing complex systems such as hydraulic breakers [81, 148]. Other application areas of VR and AR include tourism, retail and fashion, business, marketing, storytelling, healthcare, defence, design, and development. The main companies behind the development of VR and AR are Google, Microsoft, Apple, and Espon. Examples of currently used AR smart glasses include Google Glasses, Microsoft HoloLens, Apple Headset, and Espon Moverio Pro BT-2000 [145].

3.9. Cyber-Physical System (CPS). CPS is referred to as a networked system in which the cyber or computational part is tightly integrated with the physical components. CPS uses multiple sensors such as touch, light, and force sensors to achieve distinct purposes. This makes CPS exceedingly discrete from just an embedded system [149]. Lately, CPS frameworks have been congruously utilized in various fields including manufacturing [150], laboratory, and teaching factory [151, 152]. The latest development of CPS is the Mobile CPS that extends CPS application domains [153]. With the precipitous shift to industry 4.0, further development of CPS will focus on the protection of critical industrial systems, manufacturing lines, and other CPS application frameworks from cybersecurity threats. Consequently, secure and reliable communication as well as a sophisticated identity and access management of machines and users are very essential [153, 154]. Hence, CPS will be integrated with other technologies including IoT, cloud computing, and smart sensors to form the new smart CPS that will link the virtual, physical, and digital worlds. This will enable intelligent or smart objects to properly and rapidly communicate and interact with each other [154].

3.10. Artificial Intelligence (AI). AI is the knowledge-based and thinking program coded and designed in machines to imitate human or animal reasoning ability [155]. For the past few years, AI has been applied in complex operations such as drilling fluid, underground mining [156, 157], and maintenance, as well as monitoring of sophisticated manufacturing systems [158]. The emerging AI applications that are currently shaping industry 4.0 journey include self-driving cars, human speech and face recognition, and interpreting of complex data and medicines, for example, cardiovascular medicine) [159]. As we move to industry 4.0, AI advancement gear towards integration of AI technology with other technologies such as Big Data, cloud computing to perform gigantic tasks, and to widen their application in all fields. For example, a recent finding indicates that AI can be properly applied to handle infectious disease Big Data analytics in healthcare sectors [160]. Notable companies behind AI development include Google, SpaceX, Apple, GE, and Microsoft [159, 161].

3.11. Smart Sensors. Several types of smart sensors have been developed in the recent past to furnish the need of industry 4.0. These sensors are engineered in the manufacture of smart devices or objects such as smart dust, smart cameras, smartphones, and smart homes [162]. Smart sensors have been largely used for monitoring purposes [163]. Monitoring systems for water and flood levels, gas, environmental, structural health, and remote and equipment fault diagnostic systems, as well as advanced medical applications employ smart sensors [162, 164, 165]. In the industry 4.0 era, these smart sensors will be integrated with the IoT system and the advancement of smart sensors will continue to grow tremendously [166]. Smart homes, smart cities, and smart grids are now available because of various installed temperature, proximity, optical, pressure, and ultrasonic smart sensors [167, 168].

3.12. Simulation. Simulation is a routine method of analyzing the behaviour of complex systems. Simulation is a classical antiquity technology which dates far back to the era of analogue computers [169]. Nonetheless, its application has proliferated in different fields because of its demonstrated ability to improve components of manufacturing systems (products, materials and ergonomic design, energy consumption, production processes, and efficiency) [170], education, and other industrial sectors [171]. For example, in complex automobile manufacturing, ceramic production and chemical processes [172] and medical operation training in paediatric urology and surgery [173]. Additionally, it has been applied to study complex systems such as the cloud-based system [174] and group safety especially for underground miners [175].

Simulation is forecasted to advance swiftly due to the need to understand the behaviour of complex systems with the latest technological innovations in fields such as transportation, communication, medicine, and metrology. Evidently, simulation software developers are continuously advancing (updating) their software to meet the needs of industry 4.0, for example, Siemens, Rockwell Automation, MathWorks, and Festo, which are, respectively, developers of Solid edge, Arena, Simulink, and FluidSim software have released updated (latest) versions of these software [169].

3.13. Nanotechnology. Nanomaterials are the smallest materials with a singular unit within the nanoscale (1–100 nm) [176]. They evolved the following obsessive research in the field of materials science [177]. The ideology of nanotechnology is "science small" as it is the technology applied to produce nanomaterials. Though it is an aged technology, its novel and numerous innovative applications have paved the way for nanotechnology to industry 4.0 movements. It has been applied in making vital components in aerospace, automobile, construction, manufacturing, food processing and packaging fields [178, 179], medicine [180], and forensic science [181]. An emerging application of nanotechnology is in the production of the biofuels [182]. In the industry 4.0 age, the applications of nanotechnology in energy storage, lighting, and photovoltaics are extensively needed to support

the popularly growing application areas of industry 4.0. Furthermore, medical and high-tech applications of nanotechnology will also continue to advance [183], especially in areas such as new materials for batteries, 3D printing [184], and DNA nanotechnology [185].

3.14. Drones. Drones, frequently called unmanned aerial vehicle (UAV), remotely piloted aircraft (RPA), and unmanned aircraft systems (UASs) [186], are aircrafts without pilots on board (flying robots) [187, 188]. There are three main types of drones: rotary wing, fixed wing, and lighter-than-air. The most common drone configuration is multirotor with four, six, or eight propellers and made with very small, powerful, and affordable electronic components that are also used in smartphones. Some of the manufacturers of drones include Kuleuven, Delair, Vives, Vito, AltiGator, Flying-Cam, and Drone Matrix [189].

Initially, drones were considered as toys for children before they later got adopted as gadgets of leisure that are sent to the skies to shoot impressive photographs and high-definition videos. In general, drones have been majorly used for entertainment and media [186]. However, with the move to industry 4.0, drones are being equipped with smart devices (sensors and cameras) combined with other technologies like Big Data analytics and machine learning. Significantly, this has widened its field of applications to agriculture [190, 191], energy and utility, entertainment and media, infrastructure [192], insurance, security, telecom, transport, logistics, space exploration [193], and wildlife monitoring [194].

3.15. Biotechnology. Biotechnology encompasses many fields such as synthetic biology, molecular biology, genetic biology, gene editing, proteomics, biomimicry, and genomes [195]. In the era of industry 4.0, synthetic biology will be more explored than any other fields of biotechnology. Synthetic biology is an emerging field where biology and engineering disciplines are in unison [196]. It has been cited as a lucrative technology in industry 4.0 movements. The main function of synthetic biology is to create different artificial biological pathways, devices, or organisms that can imitate the naturally-made biological systems [197, 198]. The main application domains of synthetic biology are in agriculture [197] and healthcare where it has been used in the treatment of complex diseases such as cancer. In the industry 4.0 epoch, synthetic biology will be extensively utilized in the field of renewable and clean energy with improved efficiency for power supply to many systems such as robots and selfdriving cars [56, 143].

#### 4. Skills of Industry 4.0

4.1. Required Skills. In the industry 4.0 revolution, all skills are required. This is fundamentally because all the previously disconnected technologies and applications have come into convergence. However, the opus of the existing workforce will need to change to match the skills required to support the success of industry 4.0. Further, the

development of novel technologies such as smart sensors, intelligent assistant, robots, and automation will continue to demand change in the types of skills as well as the labour landscape [199]. Eventually, there will be a great transition for job demand from lower-skilled to highly-skilled jobs [200, 201]. In order to clearly describe the skill requirements for industry 4.0, the present study broadly categorized the required skills in two groups: technical and personal (soft) skills. The technical skills are required for highly technicalized tasks while soft skills are for the most part essential for teamwork on the shop floor level and communication in daily business. Technical skills are subcategorized into theory and expertise skills, hardware skills, and software and algorithm skills (digital skills) as recapitulated in Table 3.

4.2. Building Skills into the Workforce of Industry 4.0. There is a dire need to identify and develop the disciplines and the required missing abilities in order to build suitable skills into the workforce of industry 4.0 [202]. The following measures therefore need to be taken earnestly to prepare the workforce of the future.

Higher education institutions (universities and technical colleges) play a censorious role in shaping the societal transitions requisite for industry 4.0 movements. However, today's higher education was developed in context of the previous three industrial revolutions which do not provide the necessary skills for shaping industry 4.0 movements [203]. In addition, most manufacturing and service industries will no longer demand for specialist personnel but the generalists. Therefore, higher education especially the universities ought to properly and extensively educate and develop capacity for knowledge retention among the graduates to prepare them for a productive life necessary for the ever-changing labour landscape [207, 208].

Another crucial issue in building the skills of industry 4.0 is the need for diversifying education and credentialing systems. This can be achieved by empowering and encouraging the education market places especially online learning platforms (MOOC) to continuously put much effort to accommodate the widespread needs of those willing to learn [123]. In addition, employers are required to develop attitude towards training and retraining their workers. Also, self-teaching efforts by jobholders themselves should be encouraged [26]. More importantly, to survive in the job market of industry 4.0, there is a need to nurture human skills such that the AI is unable to replicate [209].

Additionally, skills of industry 4.0 can be built by developing new curriculum especially in the old field of studies such as industrial and mechanical engineering to incorporate industry 4.0 infrastructures. The development of these curricula can only be achieved through extensive research along this line. In the recent years, few research studies have been conducted in the area of curriculum development with industry 4.0 context. For instance, Sackey and Bester [207] examined the impact of industry 4.0 on the existing industrial engineering curriculum. More research is on-going to ensure curriculum development

reaches all the technology and engineering fields of study [208]. Lensing and Friedhoff [210] recently designed a curriculum for the Internet of Things laboratory to foster creativity. Similarly, research on the knowledge management system to facilitate the creation of open and collaborative ecosystems and the exploitation of internal and external flows of knowledge has been conducted [211]. Nevertheless, the curriculum development in context to industry 4.0 should not only target the technical fields of study but also cut across other fields such as business, economics, and management studies [212, 213].

The advancement, evolution, or revolution in the education system that accommodates industry 4.0 technologies has been coined as Education 4.0 [214–218]. This learning technique is believed to enhance learners' ability to apply the new technology which will empower them to produce innovations and creativities according to the changes in their societies [219, 220]. Education 4.0 is a new era of combining technology into almost every element in didactic education. The technology trend of the education system is quite similar to industrial revolution, as shown in Table 4. Therefore, governments and universities need to step-up and adopt Education 4.0 to produce skills for the workforce of industry 4.0.

Furthermore, the more crucible way to build the skills of industry 4.0 is through proper adaptation of the teaching/ learning factory concept. The learning factory is capable of imparting both technical and soft skills to the human workforce of industry 4.0 [225, 226]. The learning factory aims at incorporating the learning and working environment from which realistic and relevant learning experiences arise. The learning factory follows a two-way knowledge transfer channel (i.e., factory-to-classroom and lab-to-factory) in which manufacturing topics are the basis for new synergy models between academia and industry [227]. Recently, several learning factory frameworks have been developed including learning factory 4.0 to foster the acquisition of the requisite skills of industry 4.0 technologies [227]. For instance, Rauch et al. [228] presented 20 design guidelines for the development of industry 4.0 learning factories. One way to adapt the industry 4.0 learning factories is through collusion between academia and industry [229]. Besides the learning factory, virtual reality-based teaching methods are necessary to enhance the capabilities and skills of young engineers [230].

Lastly, the most fascinating way of building the work-force of industry 4.0 technologies is the ability to harness the Operator 4.0 concept [231]. The Operator 4.0 concept majorly aims to create human-cyber-physical production systems that improve the abilities of the operators [232]. It represents the "operator of the future," a smart and skilled operator who performs "work aided" by machines if and as needed. Moreover, it is a new design and engineering philosophy for adaptive production systems that mainly focus on treating automation as a further enhancement of the human's physical, sensorial, and cognitive capabilities using human cyber-physical system integration [221]. The operator 4.0 typology includes analytical, virtual, augmented, collaborative, heathy, smarter, social, and super-

TABLE 3: Required skills of industry 4.0.

	Technical skills		
Theory and expertise skills	Hardware skills	Software and algorithms skills (digital skills)	Personal (soft) skills
Material and production skills, process skills, electrical engineering, software, ICT, statistical knowledge	Mechanical and plant engineering, automation technology, mechatronics, microsystems technology, electronics, hydraulics, specialized knowledge of manufacturing activities and process, awareness of ergonomics, designers, grid optimization engineering, manufacturing operations management	Documentation and reading, integration, customizing (process mapping)	Self and time management, adaptability and ability to change, team-working abilities, social skills, communication skills, trust in new technology, creativity, design, innovation, leadership, mindset for continuous improvement and lifelong learning, complexity, abstraction and problem-solving self-directed action, self-organization, project management, human interaction, languages (English, German, etc.), autonomy, cognitive flexibility, responsibility, reliability, service orientation, negotiation, critical thinking, people management, coordinating, decision-making, service orientation
Knowledge of management, organizational and processual, understanding		Maintenance, servicing and further development of the systems, training and continuous professional development, IT knowledge and abilities, data and information processing and analytics, ability to interact with modern interfaces (human-machine/human-robot), awareness for IT security and data protection, computer programming/coding abilities, software engineering, data science, analytical/logic thinking, data/Big Data analytics, visualization, Internet of Things (IoT), IT architecture, digital media, virtual modelling, information complexity and data management, process simulation knowledge, server's knowledge, emotional intelligence	
Interdisciplinary/generic knowledge about technologies and organizations, understanding of legal affairs, product management, multiproject management, supply chain and support services, logistics, abilities in the STEM subjects (science, technology, engineering, and mathematics), general understanding of machine interactions, general interdisciplinary knowledge of		emononal intelligence	

Industrial revolution	Education (r)evolution (methods)	Operator (r)evolution (techniques)
Industry 1.0	Education 1.0 (dictation and direct transfer of information)	Operator 1.0 (manual and dextrous work) (machine tools)
Industry 2.0	Education 2.0 (progressivism and openness to internet)	Operator 2.0 (assisted work with CNC) <sup>1</sup>
Industry 3.0	Education 3.0 (knowledge production and co- constructivism)	Operator 3.0 (cooperative work with robot)
Industry 4.0	Education 4.0 (innovation production and classroom replacement)	Operator 4.0 (work aided by human-CPS) <sup>2</sup>

<sup>&</sup>lt;sup>1</sup>CNC: computer numerical control and <sup>2</sup>CPS: cyber physical system. Modified from [219, 221–224].

strength operators [221, 222, 233]. Into the bargain, several operator frameworks are being developed to accommodate industry 4.0 technologies. One of the latest studies done by Golan et al. [234] developed operator-workstation interaction 4.0 to improve operator safety, performance, well-being, and satisfaction as well as the factory's production measures. Like the education system, the mode of operation has been transforming in accordance with the industrial revolution as shown in Table 4.

#### 5. Conclusions and Recommendations

The present study identified differences in the view of previous researchers on the key technologies of industry 4.0. These differences were due to the different scopes of the case studies undertaken by the researchers. This is because industry 4.0 technologies are being adopted among countries or industries at different paces. Most investigations focused their case studies on countries like China, USA, Germany, UK, South Africa, Korea, Russia, Philippines, and Malaysia. This accounts for the differences because these countries have different capabilities in terms of resources, knowledge, and finances to implement industry 4.0 technologies. Thus, 35 disruptive technologies were explored and 13 key disruptive technologies were identified. This implies that the rate of industry 4.0 adaptation has been increasing among countries and industries over the years. The race among countries and companies towards industry 4.0 will further increase the rate of adaptation of these technologies. However, the more the industry 4.0 implementations, the more the skills required to support its growth will be needed. In essence, several frameworks such as Learning factory 4.0, Education 4.0, and Operator 4.0 have evolved to foster acquisition of the requisite skills of industry 4.0. Despite the tremendous efforts imposed by Western countries to ensure success in the industry 4.0 journey, most African countries seem unaware of this disruptive transformation. Thus, the capability and readiness of developing countries in adapting industry 4.0 in terms of the changes in the education systems and industrial manufacturing settings are also worth investigating.

#### **Conflicts of Interest**

The authors declare that there are no conflicts of interest regarding the publication of this paper.

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